

Explore Poland



Handcrafted local tours

Meet and greet airport transfers

A word from our Founders

Being travelers ourselves, we've always dreamed of creating great experiences for other independent travelers and groups visiting our city. We started in Kraków, Poland, in 2003 with a focus on building a brand around professionalism and great people. We've come a long way in our sixteen years, and in 2019 we achieved an important milestone: serving our one millionth passenger.

But it doesn't stop there – we are developing new destinations and services at a rapid pace, and we're looking to establish high service levels wherever our customers go; whether that be across Poland, Europe, or the rest of the world.

Katarzyna Sanak-Kosmowska, PhD

Michał Kosmowski



What do we do?

Save time, **see more!**

We specialize in professional incoming travel services, with second-to-none destination management solutions including transfers, sightseeing tours, and tailor-made travel packages. We deliver services with impressive quality levels thanks to our prompt customer service and friendly, knowledgeable drivers across all of our destinations. All of this means that you get to see more, in less time.

At the time of writing, we can be found in all regions of Poland, including Kraków and Lesser Poland, Gdańsk, the fast-developing Pomerania Province, the hidden gem that is Wrocław and Lower Silesia, Poznań and Greater Poland, as well as Warsaw – Poland's capital and business center. Our mission is to take our customers further, and in 2020 we want to provide our services across Europe's most popular destinations.

EXPLORE MORE • SAVE TIME





How do we work?

Our customer-first approach

Every aspect of our company is focused on the experience of our customers

Customer service

We've developed solutions to make each and every journey smooth and pleasant, from the pickup notifications to our 24/7 Customer Help Center. We're here to give you a trouble-free experience.

Logistics

In all of our destinations, we use the same high-quality fleet of cars, consisting of Mercedes-Benz vans, buses, and executive class sedans. The movements of all our cars are monitored and backed up by our purpose-built logistics system to efficiently accommodate rides and lower the carbon footprint of your journey.

Our team

None of the above would mean a thing without great people. That's why we share your passion for traveling, and expect the same values from our team. We only hire English-speaking drivers with a great sense of propriety,

expert guides with in-depth local knowledge and customer service representatives who are flexible and specialize in troubleshooting issues quickly and effectively.

Environmentally friendly

One of the biggest challenges we are currently facing is CO₂ emissions. We are actively testing new types of cars, and by 2025 we aim to have exclusively zero-emission cars in our fleet.

Award winners

We have been receiving the TripAdvisor Certificate of Excellence award for years now, and last year we were awarded the most prestigious trophy on the Polish travel market: Twardowsky.

Our Offer - Lesser Poland

Kraków

Kraków is famous for its rich history, world-famous monuments, the Wawel Dragon, and pretzels – it is quite simply one of the top tourist destinations in Europe.

With so many interesting places to visit, it's best to come for at least three to four days to see everything. Top choice is the Auschwitz-Birkenau Memorial Museum, where you can see the scale of the tragedy of World War II with your own eyes. We also recommend a visit to the UNESCO-listed Wieliczka Salt Mine, as well as Zakopane, located in the nearby Tatra Mountains.

Among our most popular services in Kraków, we can suggest the following:

Kraków and Katowice airport transfers

Private, door to door services for individuals and groups

One-day regular tours

Auschwitz-Birkenau, Wieliczka Salt Mine, Zakopane & Choczołów, city walks and bike tours

Off the beaten track

Kraków highlights tour, Nowa Huta communist utopia city, shooting, cooking classes and food tours

Tailor-made transfers

Prague, Warsaw, Wrocław, Budapest, Lwow and Berlin

Private VIP tours and transfers



Our Offer - Pomerania Province

Gdańsk

Gdańsk is a fast-growing destination with a fantastic hospitality offering and a wide range of attractions for a successful city break.

Access to the sea, the beautiful Old Town, the biggest castle in the world, and the longest-running World War II concentration camp in the area make a visit to Gdańsk a top priority. And using our services is sure to make your visit even better, because we're the only company in Gdańsk offering regular tours in English and a free hotel pick up.

Here are our most popular services in Gdańsk:

Gdańsk airport transfers

Private, door to door services for individuals and groups

One-day regular tours

Stutthof concentration camp tour, Malbork Castle tour, Gdańsk by night walking tour and Olivia Star observation deck sunset tours

Off the beaten track

4x4 Gdańsk extreme ride and the vodka and beer tour

Tailor-made transfers

Warsaw, Toruń, Hel, and many more

Private VIP tours and transfers



Our Offer - Mazovia Province

Warsaw



If you can make it in Warsaw, you can make it anywhere. The business and administrative capital of Poland has a lot to offer for the leisure traveler too; quality hospitality services, plentiful business opportunities, and a host of hidden gems including places where you can easily spend a lot of time.

We recommend visiting Warsaw for around two days to explore all of the city's main attractions. We also suggest visiting nearby places such as the Treblinka concentration camp, Żelazowa Wola and historic Toruń.

Here is a list of our most popular services in Warsaw:

Warsaw and Warsaw Modlin Airport transfers

Private, door to door services for individuals and groups

Private tours

Warsaw highlights tour, Treblinka extermination and forced labor camp, Chopin tour, the Auschwitz-Birkenau tour, and Toruń – the city of Nicolaus Copernicus

Tailor-made transfers

Kraków, Toruń, Gdańsk, and many more

Private VIP tours and transfers





Our Offer - Lower Silesia

Wrocław



Wrocław is the largest city in the historical region of Silesia. It is located on the banks of the Oder river. The history of the city dates back over a thousand years, and its cultural heritage combines almost all the religions and cultures of Europe.

Wrocław also possesses numerous historical landmarks such as the main Market Square, Cathedral Island, and the Centennial Hall, which was listed as a UNESCO World Heritage Site. It is a great place to explore the mystical region of Lower Silesia.

Our most popular services in Wrocław:

Airport transfers

Private, door to door services for individuals and groups

One-day regular tours

Secrets of World War II, Pearls of Lower Silesia, Auschwitz-Birkenau tour

Off the beaten track

Polish mountains

Tailor-made transfers

Kraków, Prague, Warsaw, Poznań, and many more

Private VIP tours and transfers



Our Offer - Greater Poland & West Pomeranian Voivodeship...

Poznań, Szczecin and other destinations

Poznań is the biggest city in the Greater Poland region, and the fifth largest city in Poland. It is best known for its renaissance-style Old Town and the Ostrów Tumski cathedral. It is an important cultural and business center and one of Poland's most populous regions, with many regional customs including St. John's Fair. Poznań is also a center for trade shows, sports, education, technology, and tourism – a great place to visit for business and leisure travelers alike.

Szczecin has found a special place in our offering because of its strategic location and its small airport with great connections to the UK and Norway. It might well be the most convenient entry point for accessing western Poland and northern and eastern Germany.

Our most popular services in Poznań and Szczecin:

Poznań and Szczecin airport transfers

Private, door to door services for individuals and groups

One-day regular tours

Poznań city walk, bike tours

Tailor-made transfers

Berlin, Warsaw, Wrocław, Kraków, Prague

Private VIP tours and transfers

We would also like to highlight that we have operations at every airport in Poland, so if your destination is not on the above list, please contact us for an individual offer.



Tour operators

Looking for a local partner to create the next great product for your clients? Need transport and accommodation for a large group? You're in the right place. We can consult and help you to design and craft tour services and packages that you can then sell to your clients. We are a reliable partner with in-depth experience working for the biggest travel companies in the world.

MICE

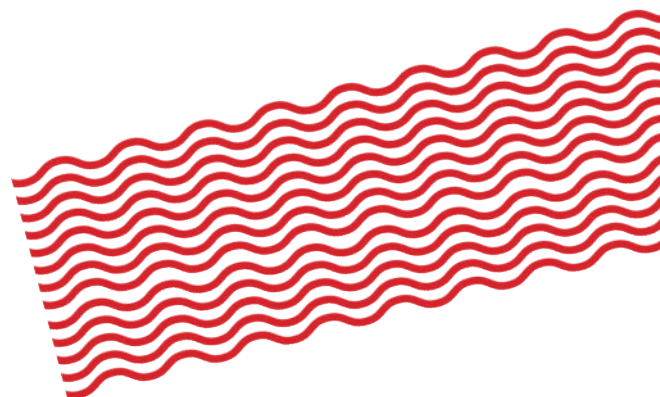
We have experience in high-quality services for meetings, incentives, conferences, congresses, seminars, gala dinners, and company events, as well as product launches, tours, and hospitality services. If you're looking for a partner with „out of the box” thinking and a strong infrastructure to help you make an impact, we're here for you!

Business travel

Looking for executive-level travel solutions? We can help you here, too. Working for top brands and their management teams across the world, we have developed a skillset to meet even the most demanding clients' expectations. Among our clients, you can find the executive teams of Coca-Cola, Lidl, Samsung, T-Mobile, IBM, and also professional football teams, TV crews, and airline pilots.

If you have any questions or you would like to tell us more about your needs, please send us an email at business@mrshuttle.com





Looking for great people is always our priority

Join our network

Our goal is to provide our services around the World. We want to cooperate with the best and most reliable local companies.

If you're an independent travel company and you offer similar services to ours in your city, we would love to get to know you. Offering strong brand development, IT solutions, and backend, we can help you to expand your business. We're looking for transport companies, tour organizers, and travel guides with high service standards to join our European network in 2020.

By becoming a member of Mr. Shuttle, you can join our team and start earning money with us straight away. We value your time as much as our own, and we set the bar very high for ourselves. Together, we can meet our customers' expectations and create new value together.

Interested?

Please get in touch by email at join@mrshuttle.com

